

All Responses

HCI Survey

June 26, 2020 5:42 PM MDT

Q2 - Please enter you email address if you would like to be entered into the raffle.

Contact information will not be used outside of this study.

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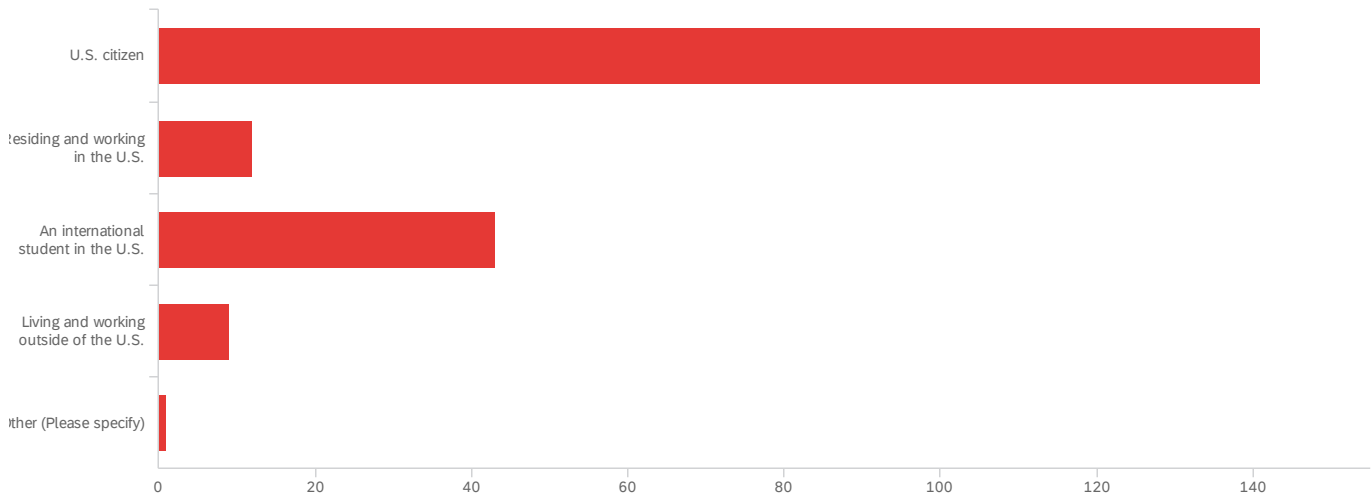
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Q3 - Choose the description that best matches you.



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Choose the description that best matches you. - Selected Choice	1.00	5.00	1.63	0.99	0.97	206

#	Field	Choice Count
1	U.S. citizen	68.45% 141
2	Residing and working in the U.S.	5.83% 12
3	An international student in the U.S.	20.87% 43
4	Living and working outside of the U.S.	4.37% 9
5	Other (Please specify)	0.49% 1
		206

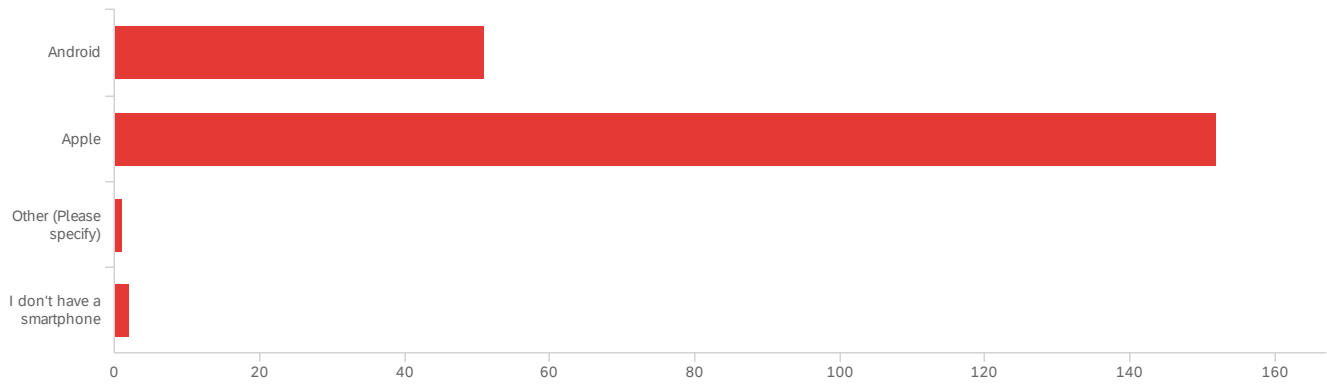
Showing rows 1 - 6 of 6

Q3_5_TEXT - Other (Please specify)

Other (Please specify)

Indian Student

Q4 - What kind of smartphone do you have?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What kind of smartphone do you have? - Selected Choice	1.00	4.00	1.78	0.49	0.24	206

#	Field	Choice Count
1	Android	24.76% 51
2	Apple	73.79% 152
3	Other (Please specify)	0.49% 1
4	I don't have a smartphone	0.97% 2
		206

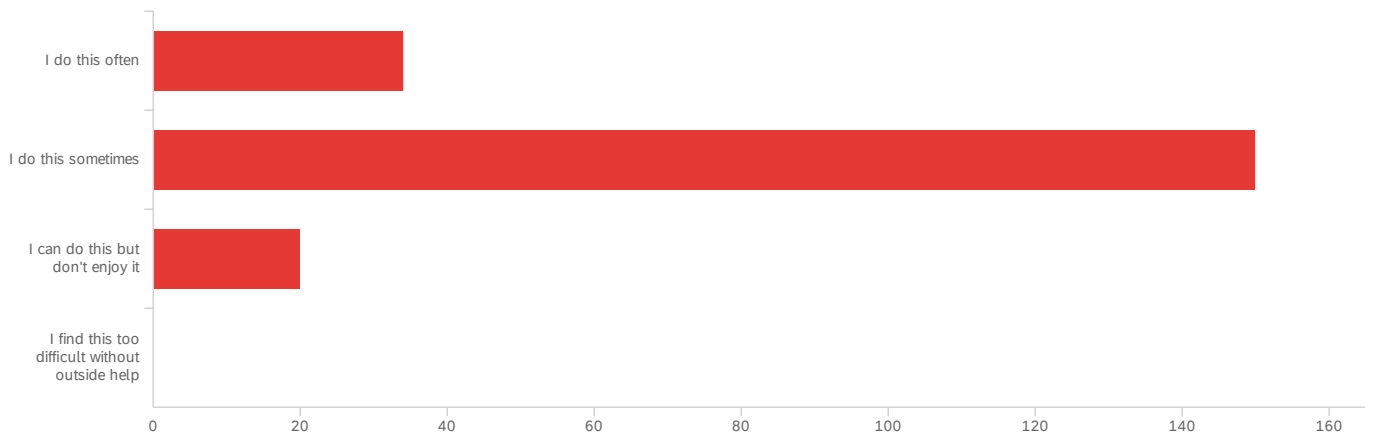
Showing rows 1 - 5 of 5

Q4_3_TEXT - Other (Please specify)

Other (Please specify)

Both

Q5 - How often do you download and use a new app on your phone?

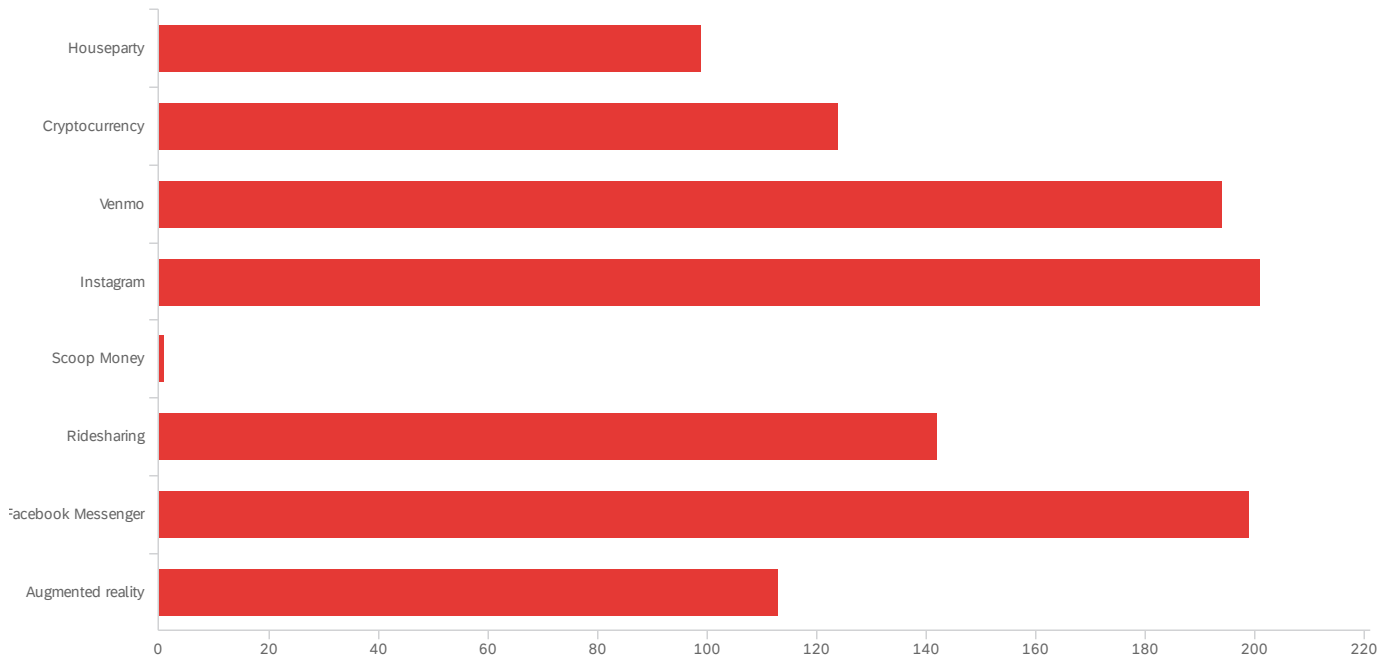


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How often do you download and use a new app on your phone?	1.00	3.00	1.93	0.51	0.26	204

#	Field	Choice Count
1	I do this often	16.67% 34
2	I do this sometimes	73.53% 150
3	I can do this but don't enjoy it	9.80% 20
4	I find this too difficult without outside help	0.00% 0
		204

Showing rows 1 - 5 of 5

Q6 - Select any of the following that you recognize.



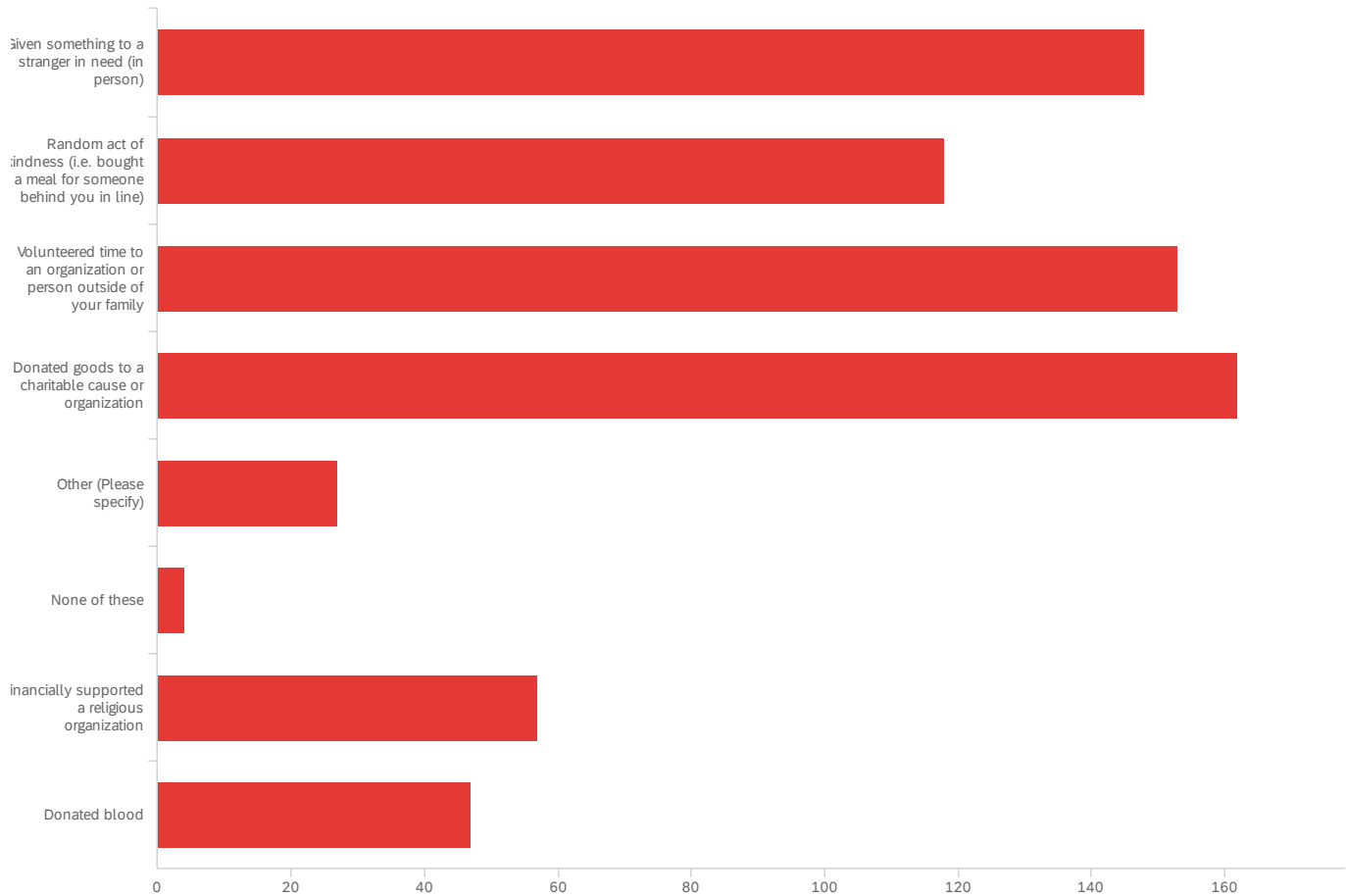
#	Field	Choice Count
1	Houseparty	9.23% 99
2	Cryptocurrency	11.56% 124
3	Venmo	18.08% 194
4	Instagram	18.73% 201
5	Scoop Money	0.09% 1
6	Ridesharing	13.23% 142
7	Facebook Messenger	18.55% 199
8	Augmented reality	10.53% 113

1073

Showing rows 1 - 9 of 9

Q7 - Which of the giving behaviors have you engaged in within the past three years?

Select ALL that apply.



#	Field	Choice Count
1	Given something to a stranger in need (in person)	20.67% 148
2	Random act of kindness (i.e. bought a meal for someone behind you in line)	16.48% 118
3	Volunteered time to an organization or person outside of your family	21.37% 153
8	Donated goods to a charitable cause or organization	22.63% 162
9	Other (Please specify)	3.77% 27
10	None of these	0.56% 4
13	Financially supported a religious organization	7.96% 57
14	Donated blood	6.56% 47

716

Q7_9_TEXT - Other (Please specify)

Other (Please specify)

Contributed in forums sharing experience and expertise to help others

Hired someone when I didn't need the work but they needed the money but I didn't want them to think it was a "hand out"

volunteer to label data for science research

Continued, regular donations to low income school districts/teachers, and animal rescues/sanctuaries

Donated a Purchased things for animal rights

Acts of support for those in need, shopping during covid and donating items purchased, shared information, and knowledge to help others achieve their goals or make more informed decisions. Help people locate desired item in stores

Financially supported charitable cause/org (non religious)

Mask making (300+), cooked meals for homeless shelter, give clothing, etc to those who need.

Feed the neighborhood kids

Donated to a political campaign.

Financially supported non-religious organizations

Donated money to a charitable organization

cared for someone's pets at no charge

Donated financially to humanitarian organizations. Donated to "free" yoga courses/musical performance online during quarantine

financially supported friends on a fundraising platform / social media platform

Financially supported a non religious organization

I still pay my house helps, irrespective of whether they are working for me or not, during covid - 19

Donated money

Financially supported charity and racial justice organizations

Financially contributed to charitable organizations.

Made dinner for a couple who recently had a baby

Donated to families in need of reopening ambiguous police investigations

Financially supported non-religious organizations

Other (Please specify)

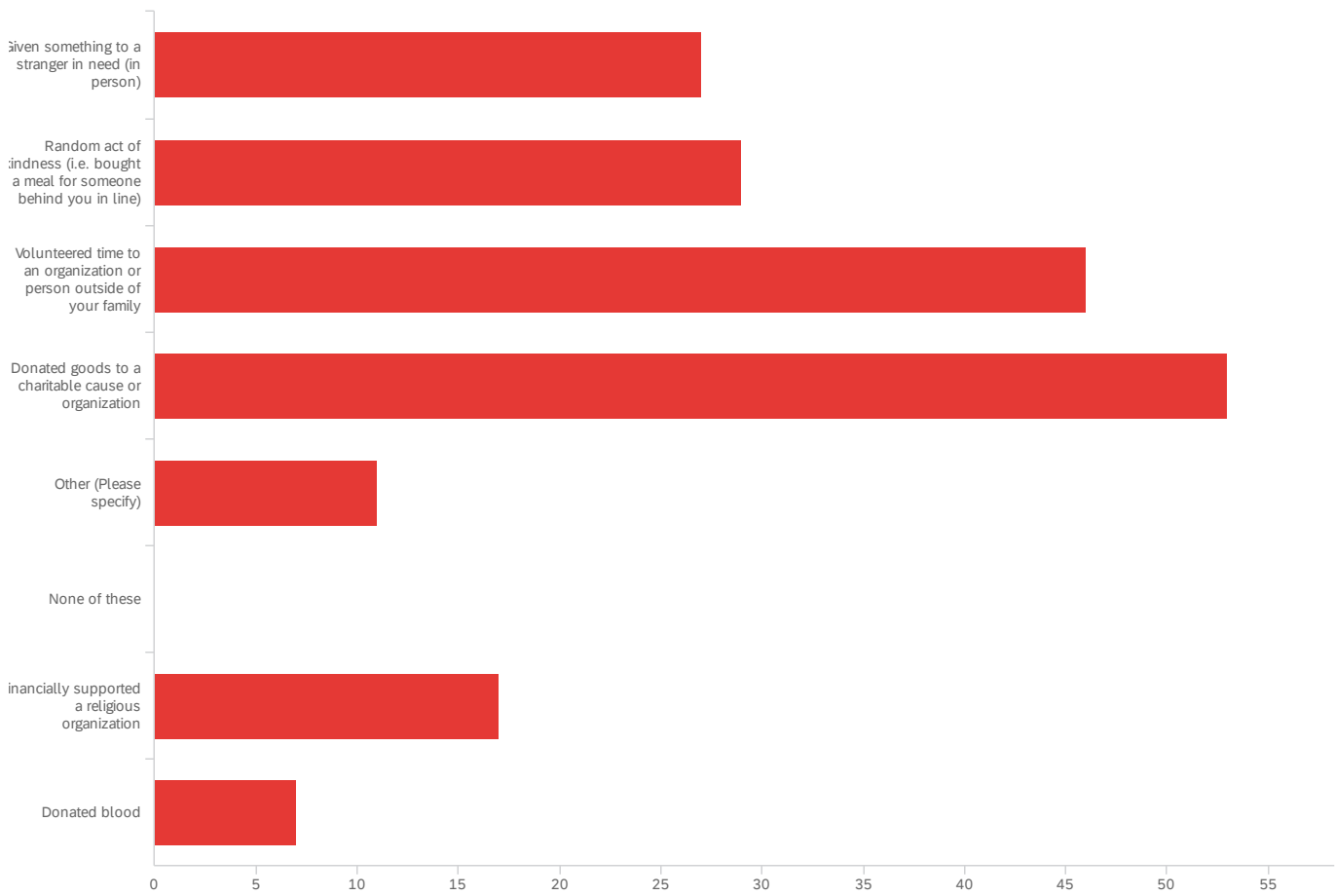
Donated to KMFA

Pandemic funds, disaster relief

Financially supported a nonprofit organization

TEST

Q8 - Choose the activity you engage in the most frequently.



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Choose the activity you engage in the most frequently. - Selected Choice	1.00	14.00	5.61	4.05	16.40	190

#	Field	Choice Count
1	Given something to a stranger in need (in person)	14.21% 27
2	Random act of kindness (i.e. bought a meal for someone behind you in line)	15.26% 29
3	Volunteered time to an organization or person outside of your family	24.21% 46
8	Donated goods to a charitable cause or organization	27.89% 53
9	Other (Please specify)	5.79% 11
10	None of these	0.00% 0

#	Field	Choice Count
13	Financially supported a religious organization	8.95% 17
14	Donated blood	3.68% 7

190

Showing rows 1 - 9 of 9

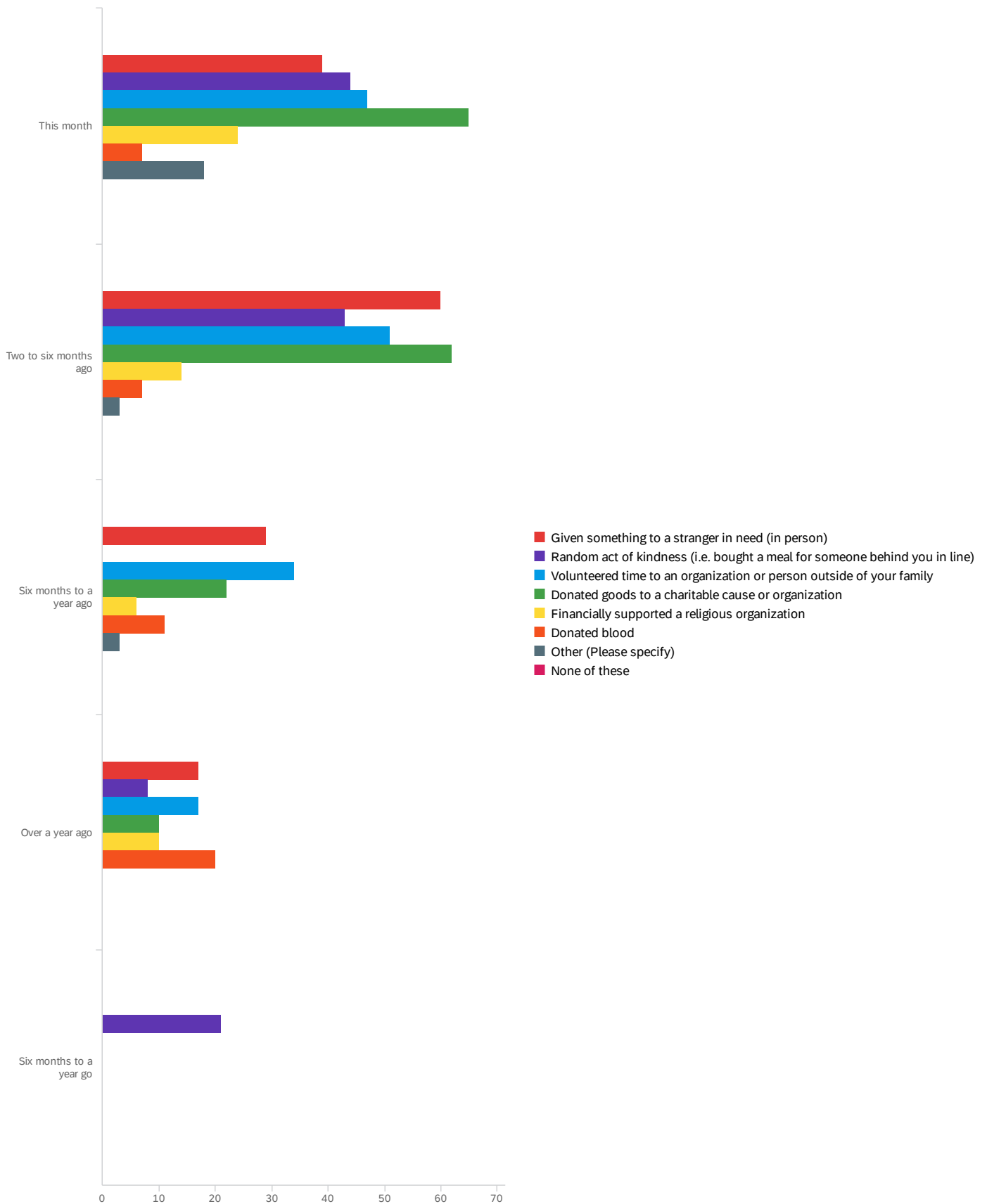
Q8_x9_TEXT - Other (Please specify)

Other (Please specify)

I have monthly recurring donations to several nonprofits that I care about

TEST

Q9 - When was the last time you engaged in these activities?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Given something to a stranger in need (in person)	1.00	4.00	2.17	0.95	0.91	145
2	Random act of kindness (i.e. bought a meal for someone behind you in line)	1.00	4.00	1.94	0.91	0.83	116
3	Volunteered time to an organization or person outside of your family	1.00	4.00	2.14	0.99	0.98	149
4	Donated goods to a charitable cause or organization	1.00	4.00	1.86	0.88	0.78	159
5	Financially supported a religious organization	1.00	4.00	2.04	1.14	1.29	54
6	Donated blood	1.00	4.00	2.98	1.11	1.22	45
7	Other (Please specify)	1.00	3.00	1.38	0.70	0.48	24
8	None of these	0.00	0.00	0.00	0.00	0.00	0

#	Field	This month		Two to six months ago		Six months to a year ago		Over a year ago		Six months to a year go		Total
1	Given something to a stranger in need (in person)	26.90%	39	41.38%	60	20.00%	29	11.72%	17	0.00%	0	145
2	Random act of kindness (i.e. bought a meal for someone behind you in line)	37.93%	44	37.07%	43	0.00%	0	6.90%	8	18.10%	21	116
3	Volunteered time to an organization or person outside of your family	31.54%	47	34.23%	51	22.82%	34	11.41%	17	0.00%	0	149
4	Donated goods to a charitable cause or organization	40.88%	65	38.99%	62	13.84%	22	6.29%	10	0.00%	0	159
5	Financially supported a religious organization	44.44%	24	25.93%	14	11.11%	6	18.52%	10	0.00%	0	54
6	Donated blood	15.56%	7	15.56%	7	24.44%	11	44.44%	20	0.00%	0	45
7	Other (Please specify)	75.00%	18	12.50%	3	12.50%	3	0.00%	0	0.00%	0	24
8	None of these	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0.00%	0	0

Showing rows 1 - 8 of 8

Q10 - In the last year, have you been in a situation in which you wanted to engage in a giving behavior but decided not to? Why did you decide not to give? If no, please type

"n/a."

In the last year, have you been in a situation in which you wanted to engag...

Go Fund Me- Don't know what's legit and or the stupid fees.

Plenty of times; I did not give if I thought it would be insensitive, unhelpful, or if I needed to save money.

NA

n/a

The pandemic has affected how much I'm comfortable doing in person.

There have been a few situations, but usually it was usually because money was tight.

N/A

N/a

I didn't know how. I wanted to volunteer with a community organization but couldn't decide which one, and the one's I looked at, I couldn't figure out how to get involved.

I've stopped regularly donating blood since the co-vid 19 pandemic.

n/a

I have seen charities that my friends have asked me to donate to, but I did not because I couldn't verify the trustworthiness of the organizations.

Yes, but I was furloughed due to Covid-19 and worried about paying bills

Yes. I wasn't sure what is the right to do at the moment that I faced someone in need.

n/a

n/a.

N/a

Volunteering. Did not due to 1) emerging personal life issues (i.e. laid off) and 2) concerns about COVID.

n/a

In the last year, have you been in a situation in which you wanted to engag...

N/a

Yes, financial constraints

Before Covid, it's mostly a matter of building up enough courage to break the ice. I keep a stocked backpack with new shoes, shirt, feminine supplies etc. in my backseat but always have trouble just reaching out when I have the opportunity.

N/a

I wanted to know how my donation would be spent. I know that a % will go to overhead instead of directly helping the cause, but I want to know the split.

I've wanted to volunteer with organizations more, just lacking in time. Then Covid and a lot of stuff shut down.

I'm not extroverted and sometimes struggle to engage people in need/who appear in need.

I wanted to enter into a contest on Omaze. Donating would give me a certain amount of entries for a prize raffle and a portion of the donation would go to a charitable cause. However, after seeing the breakdown of how much actually went to the charity, I decided not to donate through Omaze and donated directly to the charity instead. I entered the contest using the Free Method of Entry.

Yes, I have wanted to volunteer, but don't have regular childcare and it's been difficult to make time.

n/a

N/a

N/A

Risks associated with the pandemic. I want to help others, but I'm not willing to risk my health or safety to do so.

Na

Yes, to donate money but then I forgot

N/a

N/a

N/A

Yes, there are often people asking for money at gas stations, etc. It's hard to know what they will use the money for. Sometimes I give, if I happen to have a couple dollars on me, but I often wonder if it's going to the thing they are actually say it is.

I didn't want to share my credit card number through a link on Facebook

na

Yes. Volunteer time for a local housing program. I did not ultimately participate because their minimum commitment per week was more than I could do.

In the last year, have you been in a situation in which you wanted to engag...

N/a

Yes, I only like to give if the person doesn't know it comes from me

Coronavirus has limited volunteering and giving opportunities in person.

n/a

N/A

Sometimes it's hard to give out changes in the streets when you aren't really sure where/how the money will be used.

schedule

Because you don't know what they would do with the money (ie homeless)

Yes, I was unsure if the individual would find out about who gave the donation.

n/a

n/a

Usually it's more of an issue with deciding which among several organizations I can offer my limited time/resources to. Typically I'll decide not to give if I'm not certain enough that the donation will go to a cause I care about.

Yes. I was going to donate more time to helping the homeless population but decided to cut-back interaction due to social-distancing.

n/a

n/a

n/a

n/a

N/a

n/a

There seems to be a shortage of both time and money lately.

N/a

Corona virus

In the last year, have you been in a situation in which you wanted to engag...

I get asked for money by someone on the street probably every month or so. I try to give, but there are also times when I walk on. I struggle with that. It's hard to pinpoint a reason why. I think everyone in these situations makes snap judgments, whether good or bad. I bought a woman and her kids a pizza awhile back who seemed in a tough place and very much in need. But there was a man outside Chipotle who asked for a meal and I apologized and walked on. He is a regular out there and usually someone gets him a meal at some point. As I said, it's hard for me psychologically to explain why I sometimes give and sometimes walk on.

Coronavirus doesn't let you engage in close contact with people

n/a

Didn't know what to give or how to help. E.g., homeless people on the streets.

n/a

Yes. I want to give more money but I don't have enough.

I was unable to while I was unemployed.

How much time it would take from my normal routine, or feeling like I was already giving in other ways (ex: diversity inclusion committee at work - outside of working hours)

Not enough time or money or drive to do so

N/a

N/A

n/a

Yes, question of safety.

I want to mentor at Girl's Inc. (or a similar program) again but wanted to get settled into moving to Austin first (and now there's coronavirus). Other more spontaneous times I will want to give to individuals on the street asking for help, but I don't like giving money. If I am driving, and don't have any packaged goods, I don't do anything. (Whereas if I am walking to get food myself, and the individual is outside/near, then I would buy a meal).

Yes, I was interviewing people experience homelessness with a group. They asked for money, I was going to give them a few dollars, but my group members said not to because it might cause them or use problems.

Payment doesn't sound/look secure. Worried how I will be charged because sometimes it said monthly but not clear on its site.

n/a

Black Lives Matter - I don't have money I can donate right now. I wish there were other ways I could support them

n/a

Yes, wanted to give in person but did not have cash.

N/A

In the last year, have you been in a situation in which you wanted to engag...

N/a

N/a

Financial Limitations

Covid-19

n/a

N/a

Yes. When I see a person who appears homeless and is asking for money or items on the side of the road I feel an urge to give but usually do not have anything with me to give.

When I found out a charity I donated items to sold them to offset costs without openly disclosing this fact

N/a

Don't have enough time/money.

Sometimes my own financial situation makes me not give. Even though I know I still could

Wasn't sure if the person would like my help

Because of COVID-19, it is not quite safe to interact with strangers, which lessens my willingness to help the homeless.

N/a

Yes, probably out of inhibition or some uncertainty of how it would be perceived

N/a

N/a

N/A

Yes, donating money for sick children using ketto, because one of my friends told me that the receiver gets a very small portion of what I donate, rest goes in transaction. It was also the way volunteers approached me by saying please donate minimum x amount

Covid-19 has stopped all volunteering at the hospital I normally volunteer at. Social distancing and living with my parents has kept me from engaging with any people as much as possible

Na

Didn't have the resources at the time

N/a

In the last year, have you been in a situation in which you wanted to engag...

Yes. Because I didn't have enough money that can be spent without fully consideration or I was afraid of the social communication when the given actions happend.

n/a

N/A

Prioritised attending a class.

N/a

N/a

I'm a graduate student and need to be mindful of how I spend my money, even if it is for a good cause

N/A

N/a

Yes, I felt like the stranger would take it in the wrong way

Life's distractions pulled me away before I committed to giving. Then it became out of sight, out of mind.

I want to volunteer but I am high risk for COVID so I don't want to expose myself

Too busy

N/a

n/a

Yes, due to fear of understanding if the person was actually in need or trying to scam me.

N/a

lack of my own income, lack of clarity on company/org

Yes, did not give because I did not want to seem like I was better off and friend in need was incapable of fending for herself

n/a

N/A

Financial problems

N/a

In the last year, have you been in a situation in which you wanted to engag...

As an international student, transportation was a big difficulty in terms of volunteering to events like food drives being very far away from the place of stay

Yes, but I did not because I was scared of interacting with the person I would have been giving to.

don't know how to pay for coffee for the person behind me at a convenience store. how do I do that? by having the cashier swipe my card prior to ringing up the next person in line??? also embarrassed to have the person behind me know that I'm paying for their coffee. don't want them to think it's charity

Prioritized self, did not have needed thing on hand

I wanted to donate blood but did not meet the criteria.

There have been many people that I would like to help but because of Covid-19, I have not felt comfortable to do what I would really like. I have made adjustments and done my best to help with safety precautions.

Financial reasons

N/a

n/a

n/a

n/a

NO

na

Busy or forgot about it.

NA

n/a

Covid-19 limits my willingness to be near people

Don't want to encourage bad behavior. Would rather pay taxes to have professional services address these problems.

Financial constraints

N/a

Not sure about the organization to contribute to. Also no big opportunities came up.

N/A

n/a

In the last year, have you been in a situation in which you wanted to engag...

N/a

N/A, due to concern over what people would think

n/a

Not enough resources and knowledge

Sometimes I don't want to be "too nice" and make the other person feel uncomfortable.

Lack of credible fund-collecting orgs.

n/a

Yes. Not completely sure about the organization I was giving to.

N/a

n/a

N/a

trust issues

I always think about giving money/goods to people begging at stoplights but I don't usually have cash/nonperishables on me

n/a

A person lost his job because of covid. I would like donate some money to support him. But, I don't trust the platform for this donation.

n/a

I frequently see panhandlers on the streets of Austin and sometimes I give them some food I have in my car, but other times I don't have any food to give or the little food I do have in the car is meant for an event I'm going to.

Yes. Sometimes the timing is not good, sometimes it's not easy or the method is not straightforward to do so. For example, giving money using electronic payment is much easier than writing a check.

N/A

N/a

n/a

N/A

N/a

In the last year, have you been in a situation in which you wanted to engag...

n/a

n/a

N/A

Yes, I have been wanting to start regular volunteer work somewhere but COVID and laziness have kept me from doing so.

It's not a specific incident, but as a rule of thumb I don't donate money without researching the organization first to make sure they aren't mishandling money and that my donation actually helps who/what they say they're helping.

N/A

the process to donate is too complicated

N/A

Yes. I often don't have enough money or time to give them away.

Yes

n/a

I don't trust that charity organization.

n/a

n/a

N/A

Yes, any time I see a homeless person on the streets I always consider giving them a small amount of money but I never follow through. This, to me, is because you never know where the money is going and I want to be sure that if I donate funds to a person or organization that the funds are being used in a helpful and productive way (i.e. buying food, paying bills, supporting causes - not buying frivolous items).

No

Yes, either I didn't have the right things to give (ex. Didn't have any cash/snacks to give to someone while in the car), or felt uncomfortable

Yes, after losing my job in December, my financial support had to pause until I started a new job in May.

N/a

The person I wanted to help was acting too violent.

Numerous in-person volunteer/donating activities were curtailed due to Covid-19 precautions and my own desire/need to self-protect.

situation was too awkward, could not find a way to pull it off smoothly without drawing attention.

In the last year, have you been in a situation in which you wanted to engag...

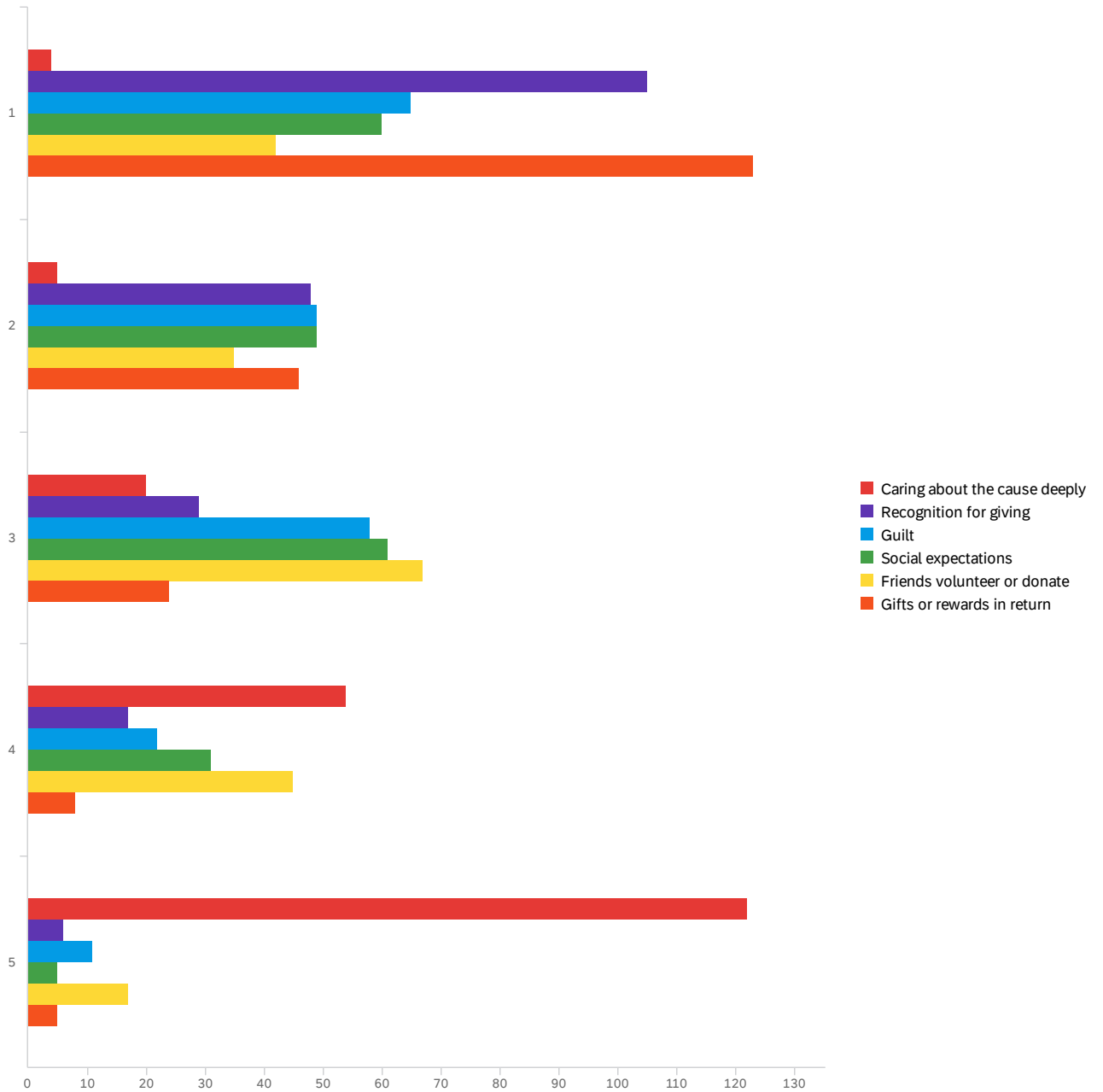
Not sure if organization was fiscally responsible/legitimate

N/a

I have some debt so my giving behaviors are typically donations of time vs money. Recently, I've definitely been a bit more conscious of my discretionary "spending" in light of coronavirus. Thus I've been probably more cautious about making large donations of money. I also recently signed up to volunteer for a fundraising event but cancelled my volunteer spot because I am concerned about spreading COVID-19 by participating in a large event.

Q11 - How important is each of the following in encouraging your giving behaviors? Rate

with 1 = not at all important; 5 = very important



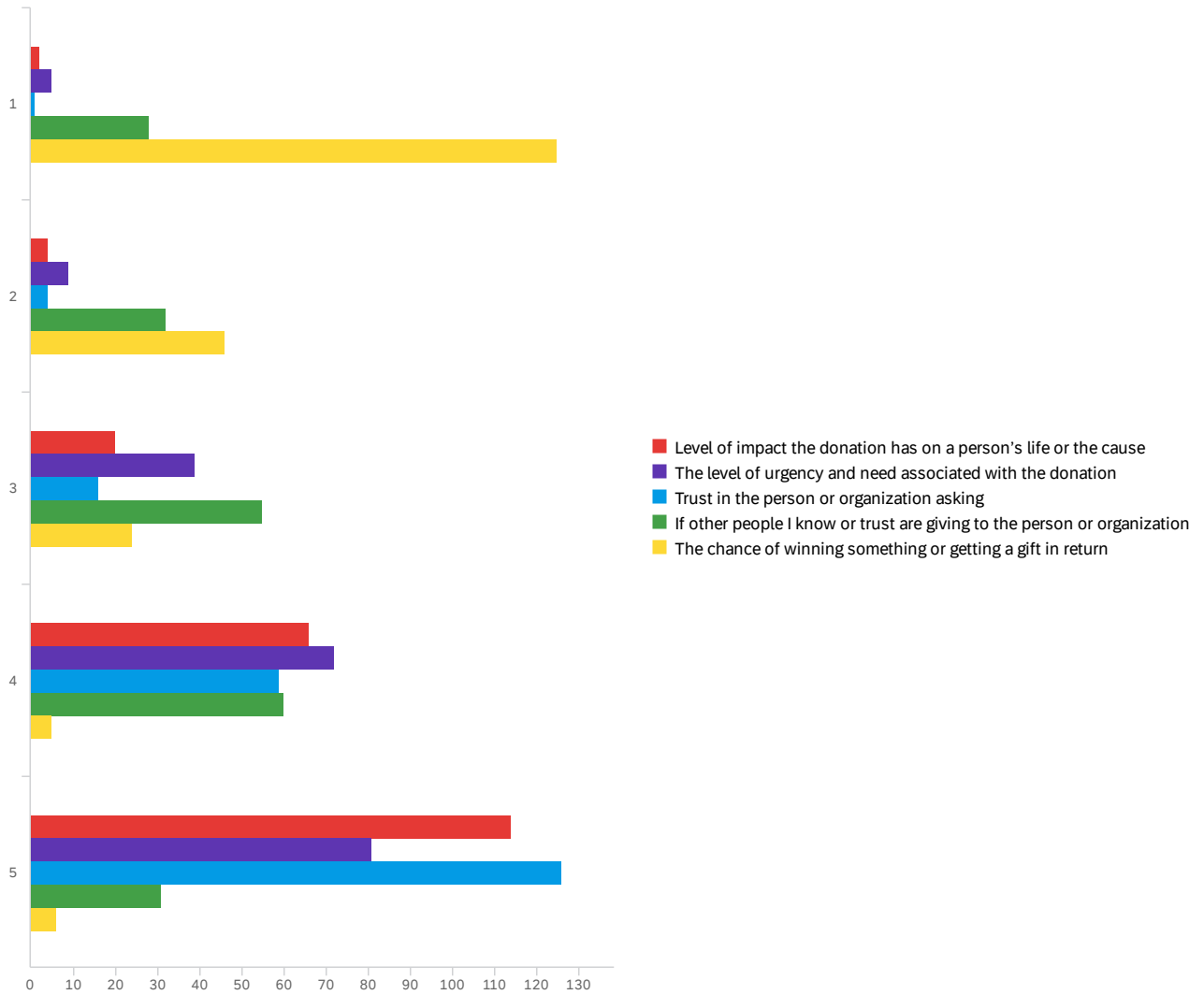
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Caring about the cause deeply	3.00	7.00	6.39	0.90	0.81	205
2	Recognition for giving	3.00	7.00	3.88	1.11	1.24	205
3	Guilt	3.00	7.00	4.34	1.18	1.40	205

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
4	Social expectations	3.00	7.00	4.38	1.12	1.26	206
5	Friends volunteer or donate	3.00	7.00	4.81	1.22	1.50	206
6	Gifts or rewards in return	3.00	7.00	3.67	0.99	0.98	206

#	Field	1	2	3	4	5	Total
1	Caring about the cause deeply	1.95% 4	2.44% 5	9.76% 20	26.34% 54	59.51% 122	205
2	Recognition for giving	51.22% 105	23.41% 48	14.15% 29	8.29% 17	2.93% 6	205
3	Guilt	31.71% 65	23.90% 49	28.29% 58	10.73% 22	5.37% 11	205
4	Social expectations	29.13% 60	23.79% 49	29.61% 61	15.05% 31	2.43% 5	206
5	Friends volunteer or donate	20.39% 42	16.99% 35	32.52% 67	21.84% 45	8.25% 17	206
6	Gifts or rewards in return	59.71% 123	22.33% 46	11.65% 24	3.88% 8	2.43% 5	206

Showing rows 1 - 6 of 6

Q12 - How important is each of the following when choosing to give to a particular person, cause, or organization? Rate with 1 = not at all important; 5 = very important

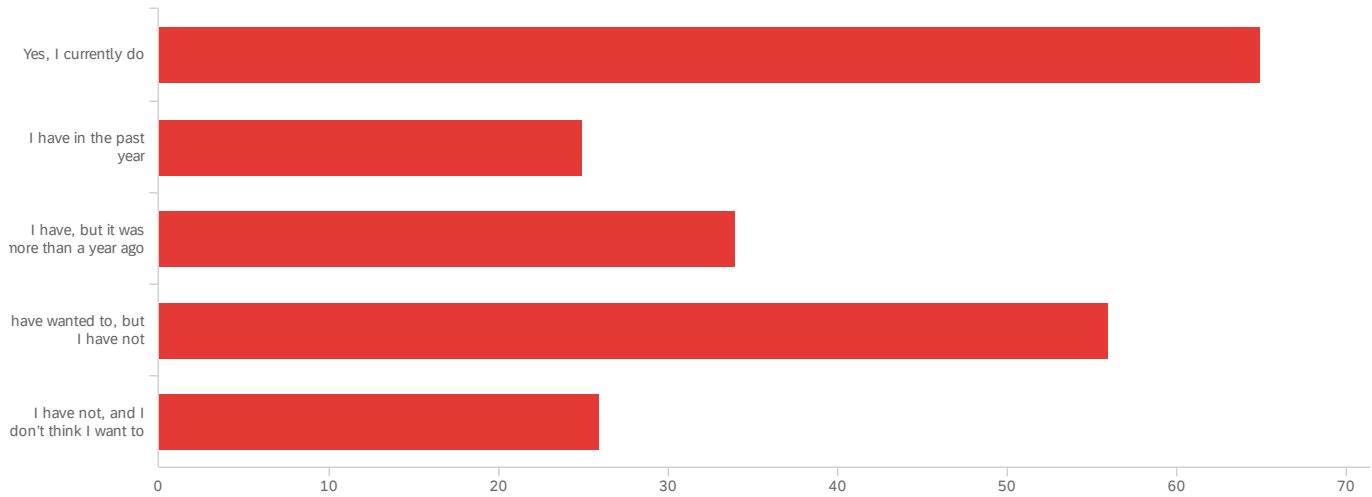


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Level of impact the donation has on a person's life or the cause	2.00	6.00	5.39	0.82	0.66	206
2	The level of urgency and need associated with the donation	2.00	6.00	5.04	0.99	0.97	206
3	Trust in the person or organization asking	2.00	6.00	5.48	0.76	0.58	206
4	If other people I know or trust are giving to the person or organization	2.00	6.00	4.17	1.25	1.56	206
5	The chance of winning something or getting a gift in return	2.00	6.00	2.65	0.98	0.96	206

#	Field	1	2	3	4	5	Total
1	Level of impact the donation has on a person's life or the cause	0.97% 2	1.94% 4	9.71% 20	32.04% 66	55.34% 114	206
2	The level of urgency and need associated with the donation	2.43% 5	4.37% 9	18.93% 39	34.95% 72	39.32% 81	206
3	Trust in the person or organization asking	0.49% 1	1.94% 4	7.77% 16	28.64% 59	61.17% 126	206
4	If other people I know or trust are giving to the person or organization	13.59% 28	15.53% 32	26.70% 55	29.13% 60	15.05% 31	206
5	The chance of winning something or getting a gift in return	60.68% 125	22.33% 46	11.65% 24	2.43% 5	2.91% 6	206

Showing rows 1 - 5 of 5

Q13 - Have you ever participated in a recurring donation or gift to an organization or person?

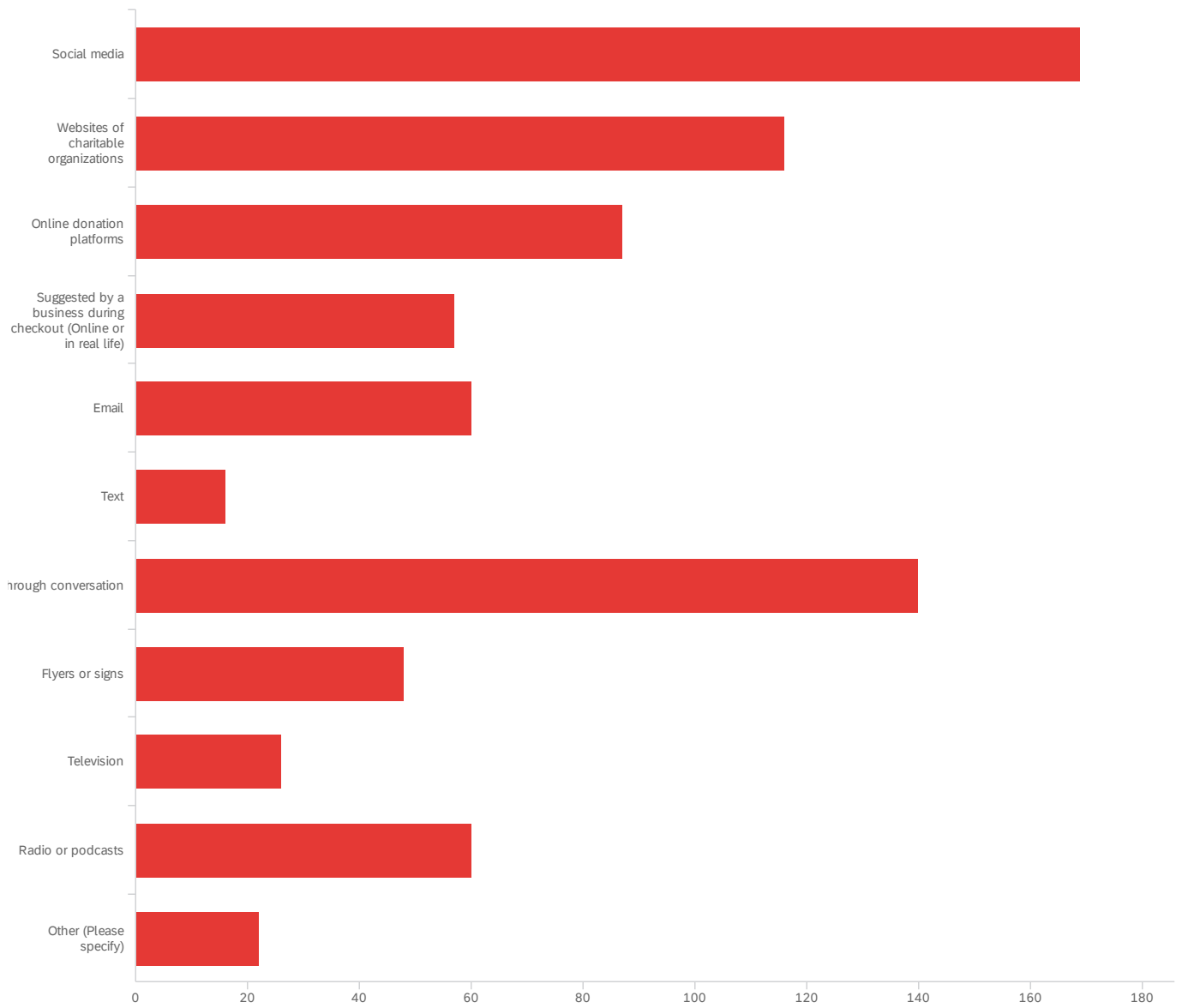


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Have you ever participated in a recurring donation or gift to an organization or person?	1.00	5.00	2.77	1.45	2.11	206

#	Field	Choice Count
1	Yes, I currently do	31.55% 65
2	I have in the past year	12.14% 25
3	I have, but it was more than a year ago	16.50% 34
4	I have wanted to, but I have not	27.18% 56
5	I have not, and I don't think I want to	12.62% 26
		206

Showing rows 1 - 6 of 6

Q14 - How do you learn about opportunities to give? (Select all that apply)



#	Field	Choice Count
1	Social media	21.10% 169
2	Websites of charitable organizations	14.48% 116
3	Online donation platforms	10.86% 87
4	Suggested by a business during checkout (Online or in real life)	7.12% 57
5	Email	7.49% 60
6	Text	2.00% 16
7	Through conversation	17.48% 140

#	Field	Choice Count
8	Flyers or signs	5.99% 48
9	Television	3.25% 26
10	Radio or podcasts	7.49% 60
11	Other (Please specify)	2.75% 22
		801

Showing rows 1 - 12 of 12

Q14_11_TEXT - Other (Please specify)

Other (Please specify)

Church

Word of mouth

Church and community

People in need asking directly

Church

Involvement with the organization (church)

Part of the organization

Research

job

At work, at events, at church

Snail mail

Researching options in a category; friends who are doing fundraisers for causes on in honor of someone

Scholarship fund for my graduating class in college

Suggested by friends

Friends

Through word of mouth

worked in university red cross

Other (Please specify)

Seeing a homeless person

Personal contacts

Mail

observation

Q15#1 - If you use specific apps or sites to give/learn about giving, list up to three of them here, along... - (type your responses)

Q15#1_7_1 - Your response 1 - Apps/sites

Apps/sites

Fanatics

facebook

gmail

N/a

Instagram

USAA giving site

x

N/a

linkedin

Facebook

Go fund me

Donors Choose

Center for Great APES

Volunteer Match

n/a

Venmo

Facebook

GoFundMe

Omaze

Instagram

Apps/sites

Facebook

Facebook

Big give

Instagram

Instagram

Realm

N/A

instagram

Gofundme

Venmo

na

Facebook

PushPay

Twitter

St Mary

Facebook

Instagram

Facebook

Patreon

catchafire.com

Facebook

Givewell

GuideStar

Instagram

Apps/sites

Instagram

Benevity

Buy nothing project

Facebook

N/a

None

Google pay

Donordrive.com

Facebook

shuidichou/水滴筹

Charity navigator.org

N/a

Gofundme

PayPal (if that counts)

N/a

FOCUS fellowship of Catholic University students

Instagram

Actblue

Instagram

Instagram

Austin food bank

N/a

WeChat

Austin Ridge

Apps/sites

Facebook

Cash App

WhatsApp

Facebook

GoFundMe

Instagram

N/a

Facebook

Volunteermatch

Alipay

Milaap

Giveindia

Akanksha foundation

Facebook

Facebook

N/A

FB

Goodwill

N/A

Food bank

Gofundme

N/A

Givepulse

<https://neighborhoodofgood.statefarm.com/>

Apps/sites

Goodwill

Weibo and its transactional link

wechat

wechat

Gofundme

I live here, I give here (Austin)

United way

Charity Navigator

Q15#1_7_2 - Your response 1 - What you like about it

What you like about it

Takes paypal

easy to find info initially

well defined structure

N/a

Suggested/related places to donate

It's easy and isn't asking me to do it

x

the information comes from people I knew

How easy it is to pay

Easy

Links teachers from low income school districts with willing donors

The best sanctuary in the country

Aggregates volunteer opportunities

What you like about it

n/a

You can choose an amount

They suggest starting fundraisers when you make random posts, on your birthday, etc

Targeted to a specific need. Uses vary from case to case

It provides interesting prizes and supports a number of charities

I learn about new organizations from friends/people I follow

Easy to share.

easy to use

Can learn about great causes through friends, can link to donation sites in stories

This is where we give our church offering-it's easy to use and recurring

learn what friends and colleagues are donating to

Variety and individualalitt

Can send money through phone number, few clicks to send money

easy to use

mobile friendly, easy to use

Detailed options

Valid source

I don't really like it but I've given to a couple of birthday fundraisers recently because I like the organizations and it was a convenient way to give.

Get to hear how followers are contributing

It can be random

support more local and specific causes

you can get professional experience from it

Allows you to invite friends to also donate together

High impact donations that typically go to low cost global health innovatives

What you like about it

Provides data and financials of organizations

Understand more about charity/giving opportunities

Employer site

Keeps gifts local

convenient and reaches large audience

N/a

None

Only trustworthy causes are being shown. It is a payment platform so transaction us hasslefree, it's subtle and optional, not forceful

Gives donated funds directly to charity

Accessibel

can check the medical diagnosis reports and the guarantee of patients' family, friends and colleagues.

Tells where money goes, rating system

N/a

Ease of use and they don't take a percentage.

It's an easy way to exchange money and I know it's protected.

N/a

Easy to donate to missionaries

Easy to access

Trusted, reputable

Links you directly to site

People I trust share info about orgs I may be interested in learning more about, makes it easy to look them up

Very organized in terms of the website and everything

easy and quick

Easy to set up a recurring donation

What you like about it

I can see it daily

No fees

Hearing from leaders of NGOs whom I am in touch with and know personally.

The type of information

Easy to give

It allows for users to post about organizations or resources in a condensed and digestible manner. Other platforms like Facebook relies heavily on adding a description and it becomes so text heavy that it can become overwhelming.

Information from trustable pages

It's a neat collection of Adhoc opportunities which one can take.

It has charity contribution programs in games

They list cases of families which are in urgent need of money for medical emergencies

Provides education to poor kids

Easily knows who need support around my social media

I learn from my friends

N/A

Noise

I can look up the location and business hours.

N/A

Needs

It's easy to use; anyone can donate on it.

I like the scheduling and notifications capabilities

Makes it easy to find organizations by cause in your area

Good reputation

Easy to get the information and see the comments

offer verification of the situations

What you like about it

connections

Easy to learn about the cause and see how other people are donating/responding

Focused on local charitable organizations

Provides assistance to those who are really in need

Vetting & Rating

Q15#1_8_1 - Your response 2 - Apps/sites

Apps/sites

na

podcast

instagram

N/a

Goods Unite Us

Na

x

Na

zooniverse.org

gofundme

PayPal

Big cat rescue

Charity Navigator

n/a

N/a

Gofundme

Apps/sites

actblue

PushPay

Champions for charity

LinkedIn

CashApp

N/A

Hungersite.com

Launch Global

na

Instagram

Kiva

Instagram

GoFundMe

volunteer match

Charity Navigator

Podcast

Big brothers big sisters

GoFundMe

N/a

None

Paytm

Venmo

Twitter

na

Apps/sites

Na

N/a

Na

N/a

Sisters of Life

Guiding star

Black Lives Matter Insta

GoFundMe

Cru

Youtube

Websites

Church website

Facebook

Instagram

Amazonsmile

Wechat

Sai Charitra Orphanage

N/a

Instagram

N/A

Douban

N/A

N/A

KUT.org

Apps/sites

<https://www.charitynavigator.org/>

Samaritan's Purse

n/a

Boys and Girls Scouts

Q15#1_8_2 - Your response 2 - What you like about it

What you like about it

na

long form conversations where you can learn more about the cause

will reach many people easily

N/a

Shows where your money goes when support specific businesses

Na

x

some of the projects are fun

That it goes straight to the person in need

Very quickly and easily get money to the person/organization with minimal or no cost

The best big cat sanctuary in the country

Helps identify reputable, well run charities

n/a

N/a

That it's open to almost any fundraising (individual, group, org)

easy to use. representative of my politics

Allows me to give my weekly donation to my church since I can't go to mass in person

What you like about it

Many organizations use this app and it's easy since alot of people have it and know how to use it already

Global impact helps women

Auto pay option (monthly)

Lots of options

This is one I give regularly to. I like the tangible impact it has and the focus on education and jobs.

It is with people I know and have similar beliefs

Easy and straight-forward to use

I haven't used in a long time

Integrates best practices

Hear about other people who support the cause

Love mission of this charity

easy to share across multiple different apps and email to reach more people. trusted site.

N/a

None

Same as google pay

Great for college students

Easy to see

Na

N/a

N/a

Any changes must be called or emaed

Lots of info

Legitamate

reliable

What you like about it

Donation page has peoples names, photos and an easy place to donate.

I see it in the ads

The actual thing to give them

Trustable

There are several outreach groups who have Facebook pages and users can easily share them amongst one another.

From trustable people

Nice way to identify partnered non profits to whom who can contribute on every amazon purchase.

both wechat and alipay have direct connection to my account so it's easy to make payment. Wechat will show me some articles of stories, which motivated me to make contribution.

They provide education and shelter for many orphans

I learn from my friends

N/A

Appreciate

N/A

I like seeing my contributor status

Great for finding trustworthy charities for a breadth of causes, but I wish they had Statefarms's simplified search mechanism

Trust worthy Christian Org that brings love to others

n/a

Provides assistance to children in America

Q15#1_10_1 - Your response 3 - Apps/sites

Apps/sites

na

whatsapp

N/a

Apps/sites

N/A

Na

x

Na

pbs

The CAT NETWORK, Miami

YMCA

n/a

N/a

Charitywatch.org

Facebook

The refuge

Facebook

N/A

Nature conservancy

na

n/a

Internet searches

Republik

na

Facebook

Miller keystone bloodbank

n/a

N/a

Apps/sites

None

Na

na

Na

N/a

Na

N/a

Catholic Relief Services

n/a

Venmo

Instagram

Organization

N/A

Reddit

Twitter

n/a

N/a

N/A

N/A

N/A

n/a

Salvation Army

Q15#1_10_2 - Your response 3 - What you like about it

What you like about it

na

numerous group that has been created

N/a

N/A

Na

x

I get access to special streaming programs by donating

TNR specialists

Issues and activities I'm interested in helping out with

n/a

N/a

Easy report card style check before you donate

Friends usually post their favorite charities or causes.

Helps the earth

n/a

I can search based on what my interests and current beliefs are

get equity investing for companies 'invest' in

na

Can see where ppl I know are donating

Ease of appt making

n/a

N/a

None

Na

What you like about it

Na

N/a

N/a

Easy automatic payments

n/a

Instantly pays for what you want

I see it in the ads

The specific need and the type of people

The platform is forum based and users can create their own subreddits about a specific topic. Users can build conversations by posting and leaving comments and I think it is a quick way to begin a thread of responses with different charities or organizations that may need help.

Tweets

n/a

N/A

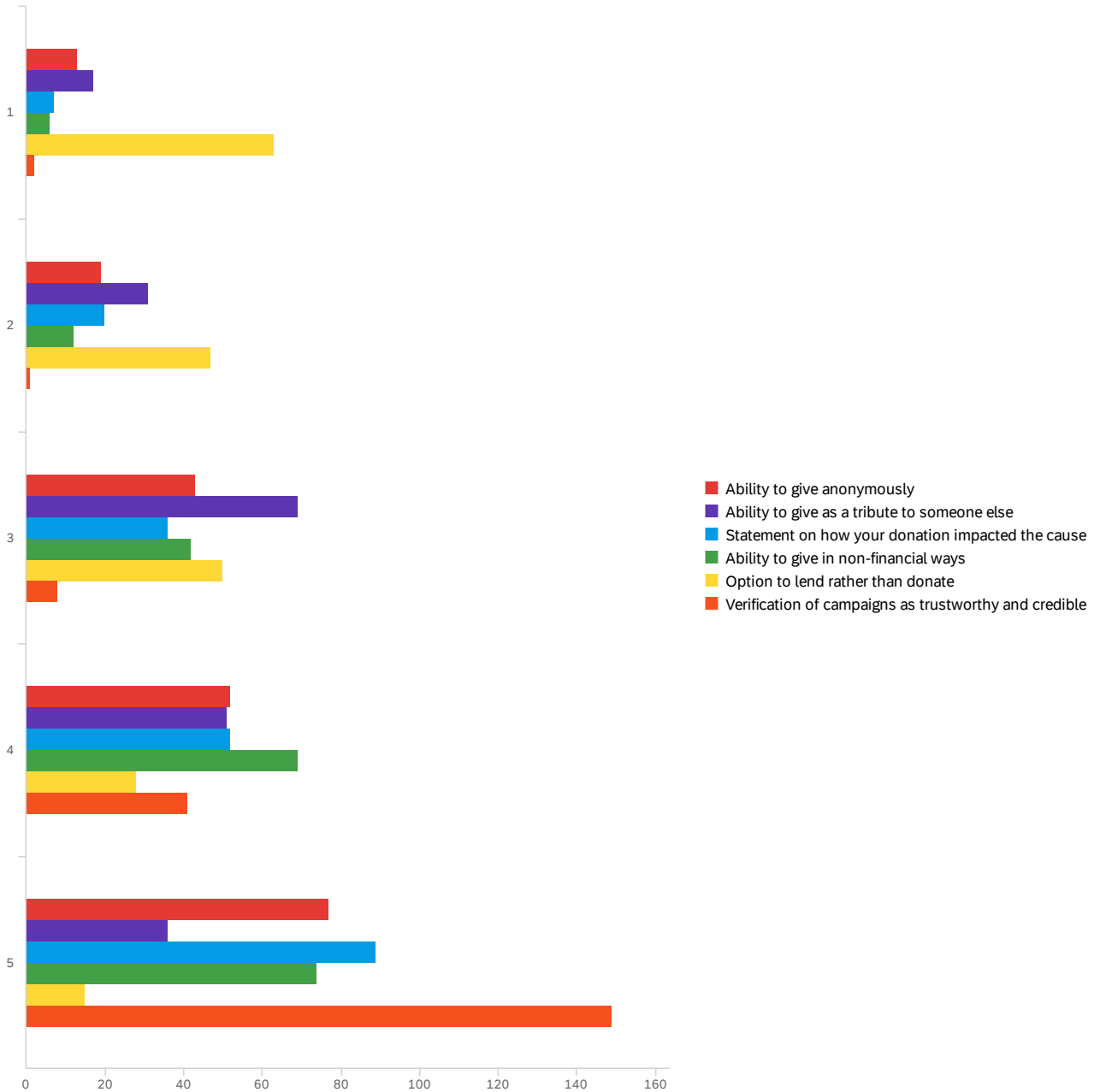
N/A

n/a

Does not sell items-helps the indigent

Q16 - We are researching the act of giving with the hopes of creating a mobile giving app that can be used within your community. Please help us better understand what kinds of features would be important to you in an app that helps you give. Section 1- Act of Giving

Rate with 1 = not at all important; 5 = very important



Field Minimum Maximum Mean Std Deviation Variance Count

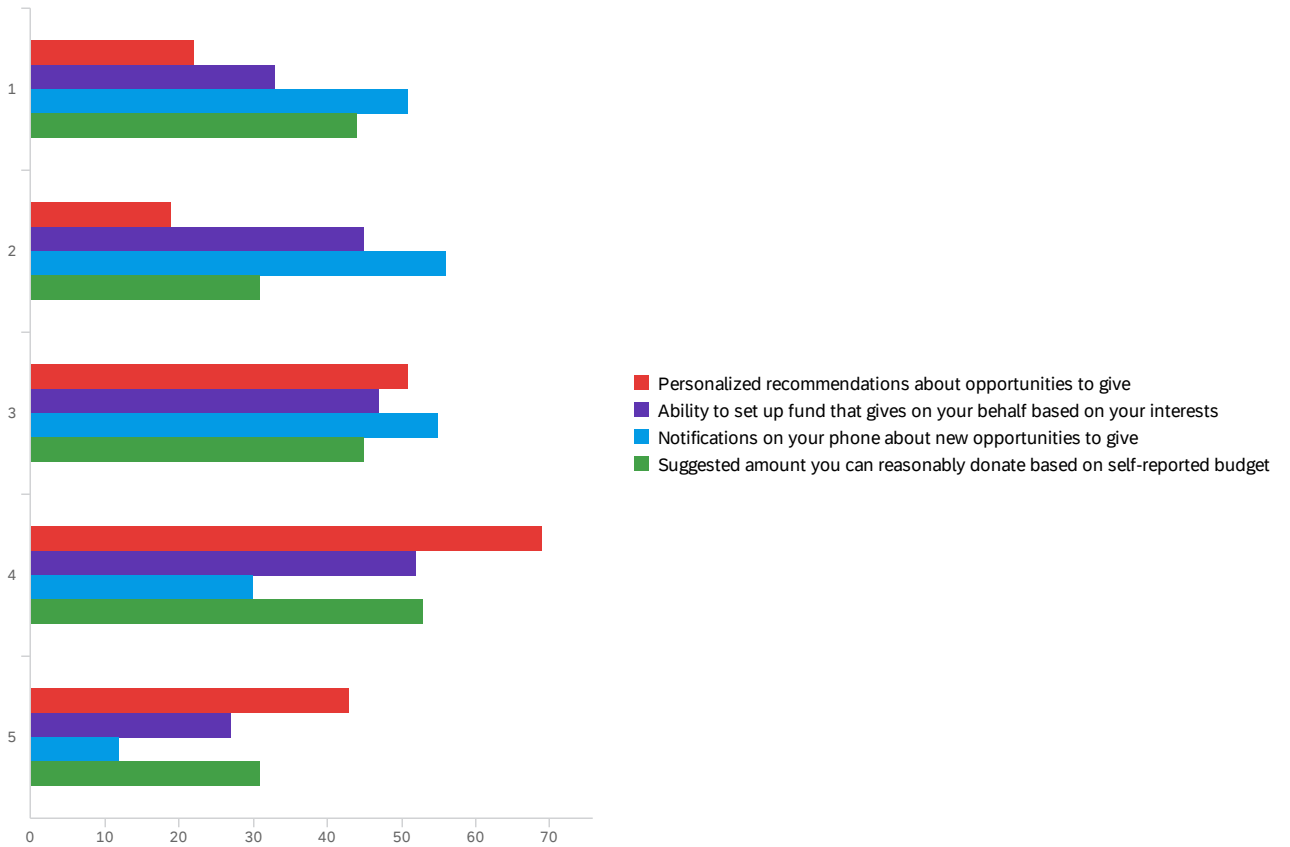
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Ability to give anonymously	9.00	13.00	11.79	1.22	1.49	204
2	Ability to give as a tribute to someone else	9.00	13.00	11.28	1.17	1.36	204
3	Statement on how your donation impacted the cause	9.00	13.00	11.96	1.15	1.31	204
4	Ability to give in non-financial ways	9.00	13.00	11.95	1.04	1.07	203
5	Option to lend rather than donate	9.00	13.00	10.43	1.26	1.59	203
6	Verification of campaigns as trustworthy and credible	9.00	13.00	12.66	0.67	0.45	201

#	Field	1		2		3		4		5		Total
1	Ability to give anonymously	6.37%	13	9.31%	19	21.08%	43	25.49%	52	37.75%	77	204
2	Ability to give as a tribute to someone else	8.33%	17	15.20%	31	33.82%	69	25.00%	51	17.65%	36	204
3	Statement on how your donation impacted the cause	3.43%	7	9.80%	20	17.65%	36	25.49%	52	43.63%	89	204
4	Ability to give in non-financial ways	2.96%	6	5.91%	12	20.69%	42	33.99%	69	36.45%	74	203
5	Option to lend rather than donate	31.03%	63	23.15%	47	24.63%	50	13.79%	28	7.39%	15	203
6	Verification of campaigns as trustworthy and credible	1.00%	2	0.50%	1	3.98%	8	20.40%	41	74.13%	149	201

Showing rows 1 - 6 of 6

Q17 - Section 2- Personalization Features Rate with 1 = not at all important; 5 = very

important



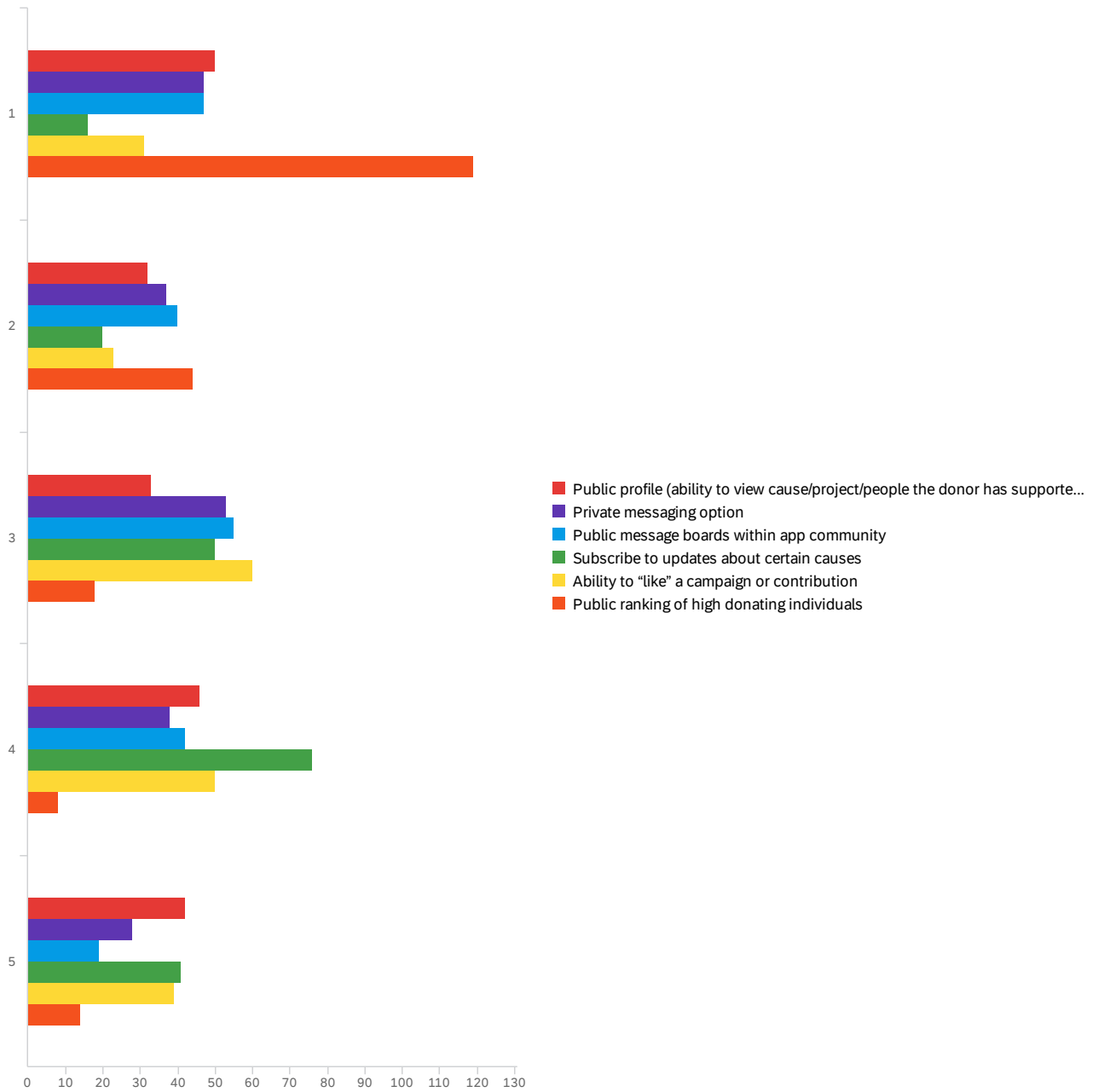
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Personalized recommendations about opportunities to give	9.00	13.00	11.45	1.23	1.50	204
2	Ability to set up fund that gives on your behalf based on your interests	9.00	13.00	10.98	1.29	1.65	204
3	Notifications on your phone about new opportunities to give	9.00	13.00	10.49	1.18	1.40	204
4	Suggested amount you can reasonably donate based on self-reported budget	9.00	13.00	10.98	1.37	1.88	204

#	Field	1	2	3	4	5	Total
1	Personalized recommendations about opportunities to give	10.78% 22	9.31% 19	25.00% 51	33.82% 69	21.08% 43	204

#	Field	1	2	3	4	5	Total
2	Ability to set up fund that gives on your behalf based on your interests	16.18% 33	22.06% 45	23.04% 47	25.49% 52	13.24% 27	204
3	Notifications on your phone about new opportunities to give	25.00% 51	27.45% 56	26.96% 55	14.71% 30	5.88% 12	204
4	Suggested amount you can reasonably donate based on self-reported budget	21.57% 44	15.20% 31	22.06% 45	25.98% 53	15.20% 31	204

Showing rows 1 - 4 of 4

Q18 - Section 3- Social Features Rate with 1 = not at all important; 5 = very important



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Public profile (ability to view cause/project/people the donor has supported)	5.00	9.00	6.99	1.48	2.20	203
2	Private messaging option	5.00	9.00	6.82	1.35	1.81	203
3	Public message boards within app community	5.00	9.00	6.73	1.28	1.63	203
4	Subscribe to updates about certain causes	5.00	9.00	7.52	1.15	1.32	203

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	Ability to "like" a campaign or contribution	5.00	9.00	7.21	1.30	1.69	203
6	Public ranking of high donating individuals	5.00	9.00	5.79	1.19	1.41	203

#	Field	1	2	3	4	5	Total
1	Public profile (ability to view cause/project/people the donor has supported)	24.63% 50	15.76% 32	16.26% 33	22.66% 46	20.69% 42	203
2	Private messaging option	23.15% 47	18.23% 37	26.11% 53	18.72% 38	13.79% 28	203
3	Public message boards within app community	23.15% 47	19.70% 40	27.09% 55	20.69% 42	9.36% 19	203
4	Subscribe to updates about certain causes	7.88% 16	9.85% 20	24.63% 50	37.44% 76	20.20% 41	203
5	Ability to "like" a campaign or contribution	15.27% 31	11.33% 23	29.56% 60	24.63% 50	19.21% 39	203
6	Public ranking of high donating individuals	58.62% 119	21.67% 44	8.87% 18	3.94% 8	6.90% 14	203

Showing rows 1 - 6 of 6

Q19 - In our next round of research, we are virtually interviewing select participants. If you would like to help us gain insight into what an app might need to encourage giving and community we would love to connect with you. Please confirm your email down below if you would like to participate. Contact information will not be used or shared for anything outside of this study.

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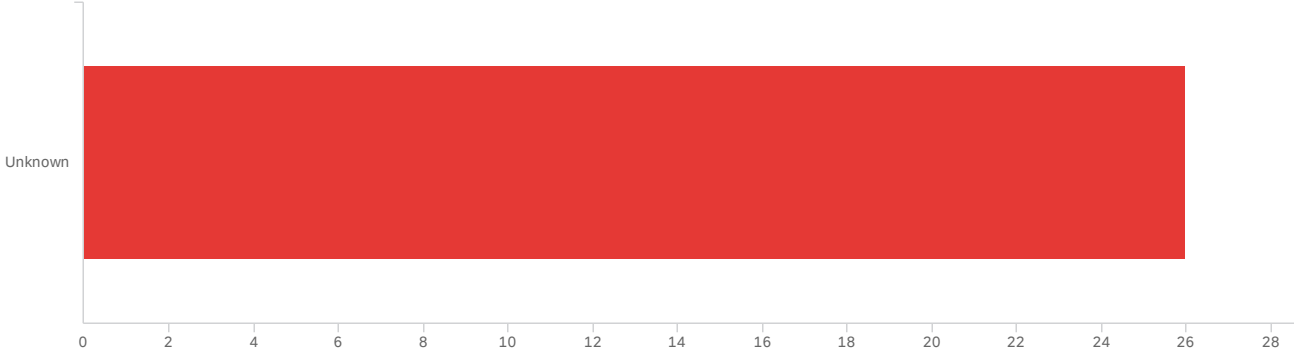
menzanora@gmail.com

tjgrower@gmail.com

Jalex_mendoza@hotmail.com

Kaitlinfrancesmoon@gmail.com


Q15#1_10_2 - Topics



#	Field	Choice Count
Unknown	Unknown	100.00% 26


Showing rows 1 - 1 of 1


Q15#1_10_2 - Parent Topics


No results to show

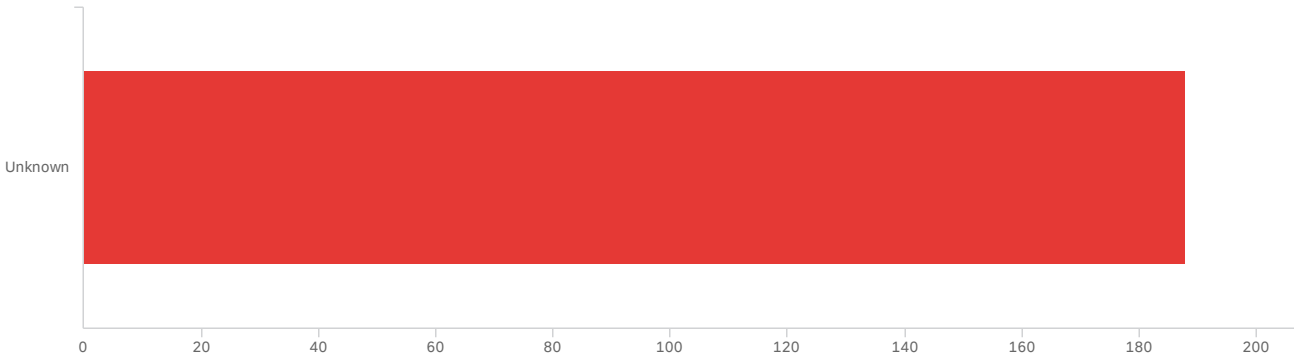

No results to show

Q2_1 - Parent Topics


No results to show


No results to show

Q2_1 - Topics



#	Field	Choice Count
Unknown	Unknown	100.00% 188

Showing rows 1 - 1 of 1

End of Report